Comparisons of Job Characteristics

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Waiters and Waitresses (35-3031)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

be required

93

91

Knowledge Similarity of Focus Occupation to Associated Occupation: 95 Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Waiters and Waitresses (35-3031) Average Associated **Focus Associated Occupation's** Rating, All Occupation's Occupation's **Evaluation of Focus Occupation** Key Knowledge Elements Occupations Rating Rating Customer and Personal 11.3 14.3 14.2 Current knowledge level may be sufficient Service Extensive education and/or training may Food Production 5.0 2.1 9.3 be required Expanded education and/or training may Sales and Marketing 5.2 7.6 6.4

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation:

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations		Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	9.9	8.6	A higher skill level may be required	
Social Perceptiveness	9.1	9.0	8.0	A higher skill level may be required	
Coordination	9.1	8.6	8.0	Current skill level may be sufficient	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation:

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Speech Recognition	9.9	11.4	10.0	<	Some improvement in abilities may be required
Speech Clarity	10.2	10.4	8.9	<	Some improvement in abilities may be required
Trunk Strength	5.7	10.0	7.6	<<	Extensive improvement in abilities may be required
Stamina	4.0	8.7	5.7	<<	Extensive improvement in abilities may be required
Memorization	5.6	8.0	5.8	<<	Extensive improvement in abilities may be required
Extent Flexibility	4.8	7.5	4.8	<<	Extensive improvement in abilities may be required
Gross Body Coordination	3.9	7.2	5.6	<	Some improvement in abilities may be required
Dynamic Strength	3.5	6.0	3.6	<<	Extensive improvement in abilities may be required
Speed of Limb Movement	3.2	5.6	3.7	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 85

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Waiters and Waitresses (35-3031)

Work Activities	Exclusivity of Activity
Assist patrons at entertainment events	87
Balance cash register	85
Calculate monetary exchange	67
Collect payment	49
Provide customer service	14
Understand government alcoholic beverage service regulations	87
Understand government health, hotel or food service regulations	68
Use cash registers	70
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 85

Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: Waiters and Waitresses (35-3031)

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer displays	18
Computers	1
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.